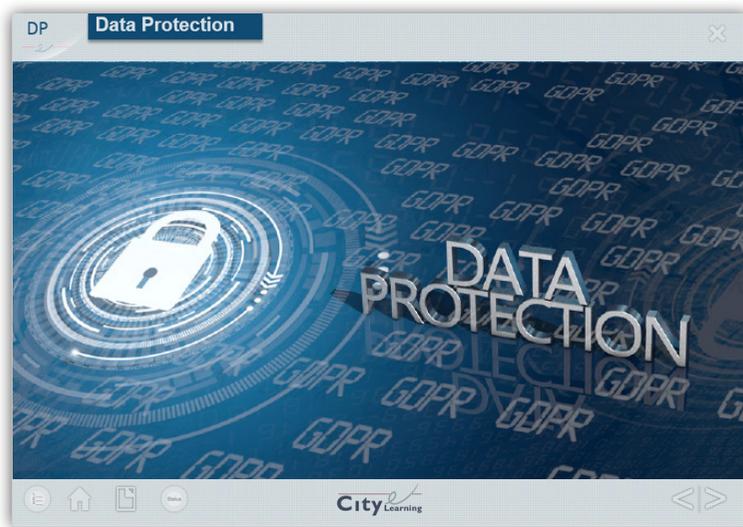


# Data Protection

**Data Protection** from CityLearning is a leading training solution for credit and financial institutions. This interactive eLearning course describes how changing data protection concerns and legislation, impact staff roles and responsibilities.

**Data Protection** offers a practical way of ensuring that your staff are trained and tested in the requirements of Data Protection legislation. All test results are recorded for easy verification of compliance training.

CityLearning is a leading provider of compliance eLearning solutions in the UK and Ireland.



## Who is it For?

Data Protection is a tailored eLearning course for all levels of management and staff in:

- UK financial and credit institutions
- Irish financial and credit institutions

This self-paced, flexible solution gives each learner the opportunity to take their training at a time that suits them. It is one of the most efficient and cost-effective training solutions available.

## What Does the Course Cover?

**Data Protection** consists of four modules, each covering a key aspect of data protection and ending with a short module quiz comprising randomly generated questions. A course test, also randomised and based on specific objectives of all four modules, completes the course.

### Introduction to Data Protection

- defines personal data and special categories of personal data.
- outlines the four main parties in data protection.
- describes the role of the Data Protection Officer.
- explains the principles of Data Protection.

### Data Collection

- outlines the process of data collection.
- explains transparency, consent, accuracy and data minimisation.
- explains how to obtain data subjects' consent.
- discusses when consent may not be required for processing.
- describes data subject rights.

### Utilising Data

- describes how data protection rules affect utilisation, including outsourced processing.
- discusses disclosing personal data.
- outlines the steps involved in preparing a Data Protection Impact Assessment (DPIA).

### Data Maintenance

- lists the obligations for maintaining personal data.
- explains how to respond to a breach of data security.
- explains how to respond to a Data Subject Access Request (DSAR).
- discusses good data retention practice.

## Sample Case Studies – Case Studies Updated Annually

A major multinational technology company that specialises in web-related services and products was fined €50m for breaking EU privacy laws.



Data breaches of a pensions and HR system compromised the personal details of thousands of people in the public sector.



## See for Yourself

Visit our website at [www.citylearning.com](http://www.citylearning.com) or email us directly at [info@citylearning.com](mailto:info@citylearning.com) to learn more.

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