

# Operational Risk Management

**Operational Risk Management** from CityLearning is a leading training solution for credit and financial institutions. This interactive eLearning course describes the operational risks your firm faces and the processes and procedures used to manage them.

**Operational Risk Management** offers a practical way of ensuring that your staff are trained and tested in their role in operational risk management and the relevant regulatory environment. All test results are recorded for easy verification of compliance training.

CityLearning is a leading provider of compliance eLearning solutions in the UK and Ireland.



## Who is it For?

Tailored versions of **Operational Risk Management** are available for different financial sectors, including:

- Accountants
- Asset management
- Credit unions
- Insurance
- Investment banking
- Leasing and finance
- Life assurance
- Mortgage providers
- Retail banking
- Solicitors
- Stockbroking
- Wholesale banking

## What Does the Course Cover?

**Operational Risk Management** consists of three modules, each covering a key aspect of operational risk management and ending with a short quiz comprising randomly generated questions. A course test, also randomised and based on specific objectives of all three modules, completes the course.

### Introduction to Operational Risk Management

- describes and explains the basics and benefits of risk management.
- describes the different types of risks your firm faces and how they are assessed.
- outlines the legal and regulatory context in which the firm manages risk.

### Operational Risk Management in Our Firm

- describes the firm's approach to managing risk.
- outlines procedures used to manage the firm's risks.
- describes the concept of risk ownership and explains the firm's lines of defence.

### Your Role in Risk Management

- explains the relevance of risk management for all staff.
- describes key indicators of risk.
- describes how risk fits into your firm's values framework.

## Why Choose Operational Risk Management from CityLearning?

### Compliance with Regulations:

The course helps to ensure compliance with regulatory requirements.

### Currency of Content:

The course is updated regularly to reflect relevant changes in legislation.

### User-friendly:

The course allows users to pace their training and includes a progress indicator, bookmark facility, glossary and modular structure.

### Comprehensive Tracking:

The solution comes with an easy-to-use management tool that tracks and provides reports of employee progress and compliance status.

### Customisation Options:

Course content can be tailored to include information on your organisation, internal policies and guidelines.

### Flexible Delivery:

This eLearning course can be accessed by Internet or company intranet.

## See for Yourself

Visit our website at [www.citylearning.com](http://www.citylearning.com) or email us directly at [info@citylearning.com](mailto:info@citylearning.com) to learn more.

## Find Out More

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